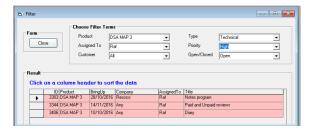## resoco ▶

BugTask becomes the focus of operational activities guiding error correction to a timely conclusion.
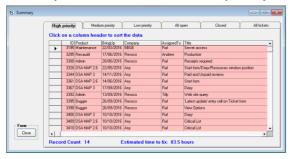
Operational efficiency and effectiveness through:

- ❑ better understanding of workflows and timetabling
- ❑ ability to monitor workflows, bottlenecks, capacities and assess performance
- ❑ immediate access to Tickets

Extensive sort and filtering by product, customer, assigned team member, etc.

Summary form of Ticket, status and priority

- ❑ Fully networkable
- ❑ Uses standard Access™ databases
- ❑ Secure logon to protect data
- ❑ Extensive options to restrict or allow user read/write access
- ❑ Program updates downloaded directly from the Resoco website or via email
- ❑ Support available by remote access, email or phone

For further information, visit:

www.resoco.co.uk

Resoco Limited, 10 High Street, Histon, Cambridge CB24 9JD
Tel: +44 (0)1223 234200
enquiries@resoco.co.uk • www.resoco.co.uk

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Bug Task

Debugging and Task Management software

Co-operative working for small teams

BugTask is a quick and simple means of recording reported errors in software and managing their resolution. By providing a common repository for scheduling and updating, it enables small development and update teams to work co-operatively.

BugTask enables the capture of bugs and issues in a uniquely numbered 'Ticket' that holds:

- ❑ a bug description and suggested fix or workaround
- ❑ an associated screengrab image (if appropriate)
- ❑ boxes to associate the bug to a particular build of a program
- ❑ fix prioritization choices (High, Medium or Low) – can be escalated or de-escalated as circumstances demand
- ❑ information on which team/team member the bug is allocated to - responsibility for tickets can be swapped between team members or different teams, eg. from fixer to tester as the solution process progresses.
- ❑ projected, progressive and actual time requirements for fix.

Capture bugs and issues in a uniquely numbered 'Ticket'

Users enter and track information in a well-designed form.

Product details

Date options for Ticket

Ticket 'sort by' buttons

Error description

Progress notes towards error resolution