

BugTask becomes the focus of operational activities guiding error correction to a timely conclusion.

Operational efficiency and effectiveness through:

- ❑ better understanding of workflows and timetabling
- ❑ ability to monitor workflows, bottlenecks, capacities and assess performance
- ❑ immediate access to Tickets

Extensive sort and filtering by product, customer, assigned team member, etc.

ID	Product	BringUp	Company	AssignedTo	Title
3303	DSA MAP 3	28/10/2016	Resoco	Raf	Notes program
3344	DSA MAP 3	14/11/2016	Any	Raf	Paid and Unpaid reviews
3406	DSA MAP 3	10/10/2016	Any	Raf	Diary

Summary form of Ticket, status and priority

ID	Product	BringUp	Company	AssignedTo	Title
3198	Maintenance	22/03/2016	BBSE	Raf	Server access
3295	Recaudit	17/06/2016	Resoco	Andrew	Productize
3300	Admin	28/06/2016	Resoco	Raf	Receipts required
3326	DSA MAP 2.6	22/05/2016	Any	Raf	Start form/Dialog/Resources window position
3344	DSA MAP 3	14/11/2016	Any	Raf	Paid and Unpaid reviews
3361	DSA MAP 2.6	14/06/2016	Any	Raf	Start form
3367	DSA MAP 3	17/09/2016	Any	Raf	Diary
3392	Admin	13/09/2016	Resoco	Tilly	Web site query
3395	Bugger	26/09/2016	Resoco	Raf	Latest update entry cell on Ticket form
3398	Bugger	26/09/2016	Resoco	Raf	View Options
3406	DSA MAP 3	10/10/2016	Any	Raf	Diary
3409	DSA MAP 2.6	10/10/2016	Any	Raf	Critical List
3410	DSA MAP 2.6	10/10/2016	Any	Raf	Critical List

Record Count: 14 Estimated time to fix: 83.5 hours

- ❑ Fully networkable
- ❑ Uses standard Access™ databases
- ❑ Secure logon to protect data
- ❑ Extensive options to restrict or allow user read/write access
- ❑ Program updates downloaded directly from the Resoco website or via email
- ❑ Support available by remote access, email or phone

For further information, visit:

www.resoco.co.uk

Bug Task

Debugging and Task Management software

Co-operative working for small teams

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BugTask is a quick and simple means of recording reported errors in software and managing their resolution. By providing a common repository for scheduling and updating, it enables small development and update teams to work co-operatively.

BugTask enables the capture of bugs and issues in a uniquely numbered 'Ticket' that holds:

- ❑ a bug description and suggested fix or workaround
- ❑ an associated screenshot image (if appropriate)
- ❑ boxes to associate the bug to a particular build of a program
- ❑ fix prioritization choices (High, Medium or Low) - can be escalated or de-escalated as circumstances demand
- ❑ information on which team/team member the bug is allocated to - responsibility for tickets can be swapped between team members or different teams, eg. from fixer to tester as the solution process progresses.
- ❑ projected, progressive and actual time requirements for fix.

Capture bugs and issues in a uniquely numbered 'Ticket'

Users enter and track information in a well-designed form.

Product details

Date options for Ticket

Ticket 'sort by' buttons

Error description

Progress notes towards error resolution